



The 2021 Aviation Symposium



Fox Rothschild ^{LLP}
ATTORNEYS AT LAW

“An Airplane Is Down...” Emergency Response in the Pandemic Era February 2-4, 2021

PRELIMINARY AGENDA

Tuesday, February 2

- 5:00 – 6:00 pm ET AERO General Membership Meeting**
- 6:00 – 7:15 pm ET Welcome Reception – A New Virtual Symposium World**
General comments
- “Where Did the Airplane Go?”**
A discussion with world-renowned illusionist David Copperfield

Wednesday, February 3

- 9:30 – 10:00 am ET Login and Open Floor for Networking**
- 10:00 – 10:15 am ET Opening Program Comments and Platform Overview**
- 10:15 – 10:45 am ET The Changing Face of Accident Investigation**
A discussion with the Honorable Jennifer Homendy, Member, National Transportation Safety Board
- 10:45 – 12:15 pm ET Part One: “An Airplane Is Down...”: Emergency Response in the Pandemic Era**
A real-time emergency response simulation that includes the Go Team, Corporate Command Center, Family Assistance Team, NTSB investigators and more. Our panel will occasionally stop the action to discuss what’s happening.
- *Pre-COVID vs. current responses*
 - *The first 72 hours*
 - *The Corporate Command Center*
 - *“Can you hear me?” and other technical issues*
 - *What will the Go Team look like?*
 - *Will family assistance change (forever)?*
 - *Using social media*
 - *Your Emergency Response Plan*
- 12:15 – 12:30 pm ET Networking Break**



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- 12:30 – 1:30 pm ET** **Lunch Discussion With a Special Guest**
“2020 ... The Max, COVID-19 and the Year That Was”
A discussion with Dan Elwell, former FAA Deputy Administrator
- 1:30 – 2:00 pm ET** **Part Two: Structuring an Effective Tabletop Training Exercise**
- *Who, what, when, where, why and how*
 - *Creating a fact pattern*
 - *Working with third-party providers*
 - *To give or not to give notice?*
- 2:00 – 2:45 pm ET** **“How We Survived!”**
A moderated panel discussion on how the aviation industry is weathering the pandemic and changes to expect going forward
- *Disruptive passengers*
 - *“Goodbye, my little pony!” Service animals in 2021*
 - *Changes in the world of family assistance*
 - *Claims reviews*
- 2:45 – 3:00 pm ET** **Day One Wrap-Up Comments**

Thursday, February 4

- 9:30 – 9:55 am ET** **Login and Open Floor for Networking**
- 9:55 – 10:00 am ET** **Day Two Program Comments and Platform Overview**
- 10:00 – 10:45 am ET** **Whistleblowers and the Aviation Industry: Playing Offense & Defense**
- *What is a whistleblower?*
 - *The roles of the FAA, DOT, IG, ICE, DOJ, FBI, et al.*
 - *How to avoid being the target of whistleblowers*
 - *How to respond when you hear the whistle blow*



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10:45 – 11:30 am ET Effective Media Strategies in 2021

- *Getting passengers back*
- *Media and the virtual world*
- *Who, what, when, where and how*
- *“You can’t say that!” How to say it*
- *“Practice, practice, practice!” and how to do it effectively*
- *“Whoa, that’s not right!” What to do when the media gets it wrong*

11:30 – 12:15 pm ET “On Your Left is the Moon” – A Look Ahead at Commercialized Space Travel

- *What to expect in 2021 and beyond*
- *The regulatory landscape*
- *What will the accident investigation process look like?*
- *Family assistance in the Space Age*

12:15 – 12:30 pm ET Wrap Up and Adjournment