

The 14th Annual Aviation Symposium "An Airplane Is Down..." Lessons to Be Learned from Lion Air and Ethiopian Airlines February 4-6, 2020

AGENDA

Tuesday, February 4, 2020

3:30 – 6:00 PM Arrival and Registration

The Ritz-Carlton, Tysons Corner

1700 Tysons Boulevard McLean, VA 22102

3:30 – 4:00 PM Aviation Emergency Response Organization (AERO) Board Meeting

5th Floor, Salon 3

4:00 – 5:00 PM AERO General Memberships Meeting

5th Floor, Salon 3

6:00 – 7:30 PM Welcome Reception

4th Floor (Main Lobby Level), Old Dominion Room

Wednesday, February 5, 2020

8:00 – 9:00 AM Registration and Continental Breakfast

5th Floor, Salons 2 and 3

9:00 – 9:15 AM Welcome and Program Overview

5th Floor, Salon 3

9:15 – 9:45 AM Keynote Speaker: The Honorable Robert L. Sumwalt, Chairman, National Transportation

Safety Board (NTSB)

9:45 – 10:45 AM "An Airplane Is Down...": Lessons to Be Learned from Lion Air and Ethiopian Airlines

- Investigations currently underway
- ICAO Annex 13
- Role of the NTSB, State Department, FAA, Congress and other U.S. Government Agencies
- Media and PR issues: Problems and Lessons
- Family Assistance Issues/U.S. Citizens
- Certification and the Delegation Option Authorization (DOA)
- Lessons for the GO Team
- How to deal with problems in the investigation
- Litigation and related considerations

10:45 - 11:00 AM Break

11:00 – 12:00 PM "An Airplane Is Down...": Lessons to Be Learned from Lion Air and Ethiopian Airlines (Continued)

12:00 – 1:30 PM Working Lunch: The News, Just the News and Nothing but the News!

A Discussion with Leland Vittert, FOX News Anchor, America's Newsroom

1:30 – 2:15 PM Disgruntled Passengers, Miniature Horses, Emotional Support Parakeets and Other Issues

- The "Rules": a moving target
- Latest developments
- Where do we stand today?
- Avoiding issues
- Dealing with animals, human and otherwise, in the cabin

2:15 – 2:30 PM Break

2:30 – 3:00 PM The SAFETY Act 2.0: Not Just for What You Think

- What it is
- Why you should care
- What it gets you
- How you get approval
- What it costs



3:00 – 3:30 PM Emergency Response and Third-Party Vendors: the Who, What, When, Where, How and How Much

- Call centers, family assistance, personal effects, remains
- What you need and what you don't
- How much should it cost?
- RFPs

3:30 – 4:15 PM Firemen/Policemen/EMT/ARFF: Working With First Responders

- Who they are and what they need from you
- Who's in charge?
- Passenger manifests
- Medical triage
- Training with first responders

4:15 – 5:00 PM The Role of the C Suite in Accidents, Incidents and Crises

- What's the message?
- Media issues and the rules
- Who's the company spokesperson?
- Effective approaches to training
- Tabletop drills

5:00 – 6:30 PM Break

6:30 – 8:00 PM Networking Reception and Dinner

Mix and mingle with your colleagues for cocktails and/or dinner 5th Floor, Salon 1

Thursday, February 6, 2020

8:00 – 9:00 AM Continental Breakfast

5th Floor, Salons 2 and 3

9:00 – 9:45 AM Employment Issues and the Aviation Industry

- FAA, DOT and TSA
- PRIA: the Pilot Records and Improvements Act
- Drug and alcohol program
- Immigration consideration



9:45 – 10:30 AM Flying for Uncle Sam: Carrying Military Personnel and Cargo

- Dealing with the United States Transportation Command (TRANSCOM), Civil Reserve Air Fleet (CRAF): What is it?
- The Commercial Airlift Review Board (CARB): What it is and why you should care
- What happens when there's an accident/incident
- Tickets and passenger manifests
- Family assistance issues
- Public aircraft
- Perils of government contracts

10:30 – 10:45 AM Break

10:45 – 11:15 AM Making Do With Less: How Do You Respond to An Emergency When Resources Are Scarce?

- Local resources
- Staffing the investigations
- Outside experts/consultants
- Third-party contractors

11:15 – 12:15 PM The 11th Annual FAA/NTSB Panel: Senior FAA/NTSB Officials (Present and Past) Focus on What to Expect in 2020

- The 737 Max and aircraft certification/training
- Re-inventing the FAA
- The FAA Reauthorization Act of 2018: a progress report
- The drones are coming But where are the regulations?
- Enforcement priorities

12:15 – 12:30 PM Wrap Up and Adjournment